

From Everyday Light to Life-Saving
Smart Light

Configuration Training





Purpose of the training

Step by step, you will learn how to configure Nobi's smart AI lights, completely tailored to your care institution and its residents.

This is how we prepare together for the next phase: training your team to use Nobi in their day-to-day work.

Configure Nobi in 6 steps

- 1 Create user
- 2 Create residents
- 3 Configure light & sound
- 4 Escalation procedure: configure & process
- 5 Add peripherals
- 6 Technical alerts

Sign in

[Forgot password](#)[New family](#)

Before we start

Meet the Nobi Application

In the Nobi dashboard, managers and caregivers have an overview of Nobi activity among residents. In the dashboard, you also activate and configure the Nobi lights to suit your residents' needs.

Logging in for the first time?

1. Open the email from Nobi
2. Click the URL to the Nobi dashboard
3. Choose and confirm your password
4. Read and agree to the terms
5. You're now a Nobi dashboard user!

[Go to the app](#)



Before we start

Structure of the application



SITE

Care Facility



DEPARTMENTS

2nd floor Closed Ward



HOUSING UNITS

Housing unit 1



ROOM

Bedroom, bathroom,... (same as a light)

Step 1

Creating Users



Creating users

3 types of users

You will need a user profile to access the application, these are the 3 possible roles to use:



User

- Day to day tasks:
 - Receive/ close escalations
 - Review images of escalations
- Contact support



Manager

- All functionalities of a user
- Can create users
- Add & edit Data
- Contact Support



Technician

- View technical alerts
- Receive Warnings
- Install/ Reset lights
- Contact Support

Create a new user

Step 2

Creating Residents



Creating residents

Before Creating a resident in the application, make sure you have done these two things:

1. Signed informed consent

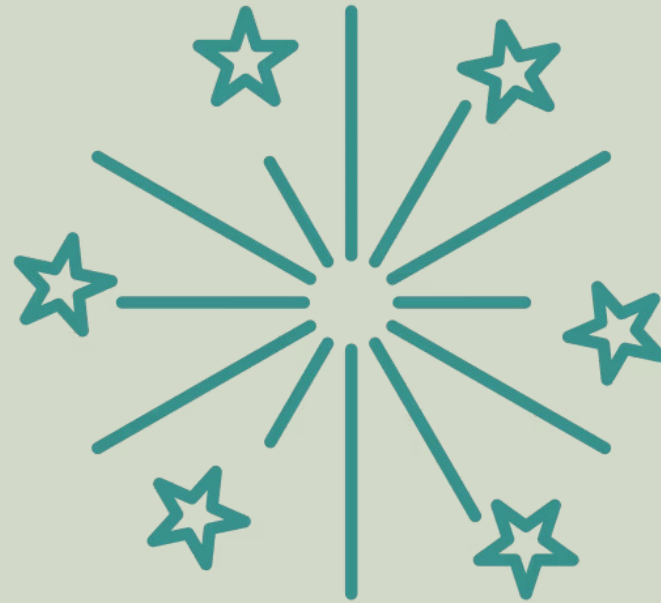
- Make sure the residents informed consent is signed before adding them to the application

2. Decide on resident settings

- Translate information from informed consent to settings in the app

Adding a new Resident

Archiving a resident



**Congratulations, you just created
your first resident!**

Step 3

Setup Light & Sound





Light settings

Here you will learn how to set up Nobi's lighting applications.



Automated lighting

When entering a room the light automatically turns on.

When leaving a room, the light automatically turns off after a few seconds.



Light settings

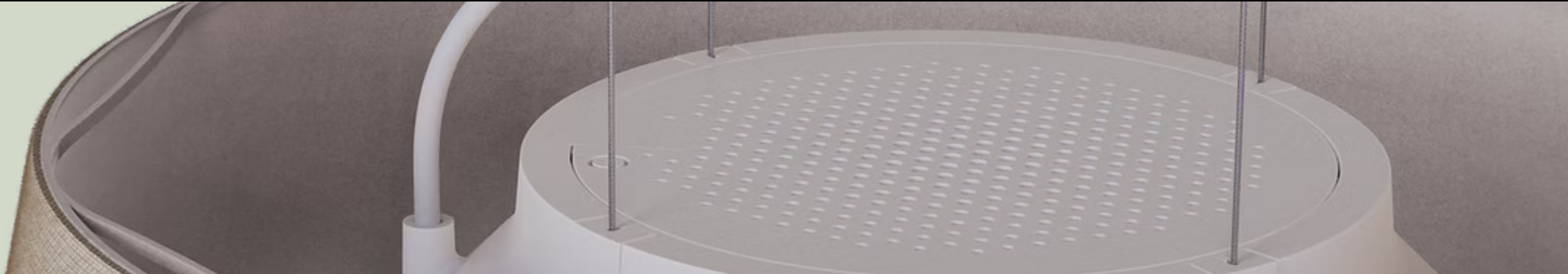
Set **light intensity** and '**colour**' (hot/cold) of the lights.

Changing these settings will affect the circadian rhythm of the lights

Set Automated Light

Set intensity

Set Colour



Set sound



Voice after fall

In the event of a fall, Nobi's voice will ask the resident to confirm the fall.

This feature is not recommended for residents with cognitive impairments.



Greeting

A morning overview (date, temperature, etc.) provides daily structure and makes residents familiar with Nobi's voice.

This feature is not recommended for residents with cognitive impairments.



Speaker Volume

Set the volume of Nobi's light

Voice After fall

Morning Greeting

Speaker Volume

Step 4

Escalation procedure: configure & process



Escalation procedure

When **Nobi detects a fall** or when the resident **presses the panic button**, Nobi activates the escalation procedure. Nobi then alerts care staff so they can provide immediate help.



Nobi detects a fall



Nobi alerts caregivers



Help is provided



Caregiver closes the escalation



The caregiver shares the cause of the fall

Nobi alerts you

Care homes can choose the channels through which Nobi should alert caregivers after a fall or when the panic button is pressed. In addition to notification on the Nobi Dashboard, the following options are available:

Mandatory



Phone

Nobi calls given numbers in a cascade



Nurse call system

The way a fall is reported depends on the respective nurse call system.

Optional



App

Notifications are sent simultaneously to all contacts



E-mail

Emails are sent simultaneously to all contacts

[Set Escalation Procedure](#)

2. Close an escalation

After assisting a resident, it's important to immediately close the escalation. This lets Nobi and your team know the emergency is over and no new falls will be detected.

An escalation can be closed in 4 ways:



Presence button

How?

1. Push the '**Presence Button**' in the resident's housing unit.
2. This immediately closes the escalation, and Nobi will be snoozed for 15 minutes.



Dashboard Nobi App

How?

Go to the Nobi dashboard and click on the open fall. Then click on '**Close escalation**'



Nurse call system

How?

Close the fall via the known **nurse call system**



Nobi Closes automatically

How?

When an escalation has been confirmed, Nobi can close the escalation automatically if Nobi doesn't detect a fall anymore

3. Cause of the fall

After helping the resident and closing the escalation, the care worker can enter the cause of the fall for future reporting. This can be done via the dashboard of the Nobi app.

nobi

Aspen Lake Retirement Community

OVERVIEW

Dashboard

Escalations

Sleep reports

Technical alerts

Monitoring events

SETTINGS

Residents

Housing units

Departments

Site

Integrations

Need help?

Alex Karev

Close this escalation?

Ensure that the resident received the necessary assistance.

Fall detection will snooze for: 15 minutes (default)

The reason for this fall escalation was:

- ☐ no idea, analysis is required
- ☒ a resident who fell
- ☐ a resident intentionally on the floor
- ☐ somebody else who was on the floor/testing
- ☐ an object or animal that was detected

You indicated that this escalation was a resident who fell.

Please specify the likely cause of this fall: Specify cause

< Back

Close escalation

Set Escalation Cause



Step 5

Add Peripherals

Add peripherals

Pair easily with Nobi

Unlock the full potential of Nobi by seamlessly pairing peripherals with the Nobi(ta) lights.

[See all Peripherals](#)

[How to pair Peripherals](#)

Step 6

Technical alerts



Technical alerts

Setup technical alerts



Get instant updates on technical issues of the device. Simply set up warnings to receive email notifications whenever there's a hiccup, keeping you informed and in control.

As soon as something goes wrong technically, Nobi makes sure its users are informed.

[Set Warnings](#)

[Overview of technical alerts](#)

Monitoring events

1. Nobi can monitor individual risky events such as:



Resident on the edge of the bed



Resident in bathroom



Resident out of bed



No Resident Detected

2. Afterwards, Nobi can:



Build a report

Report of what happened when



Alert you as it happens

Mobile notification / Dashboard

These can be heavily customised depending on the residents needs



Action Required: Please verify that notifications are enabled on all staff mobile devices to receive these important alerts.





Find your way to support

Don't hesitate to reach out - our support team is here to ensure you have everything needed to provide excellent resident care!



Need Help Button

Quick access to assistance directly within the app interface



Help Articles

Browse comprehensive guides and troubleshooting resources after signing in



Support Requests

Submit detailed questions or issues for assistance
(support@nobi.life)



My Requests Tracking

Monitor the status of previous support tickets and responses



Want to stay up to date?

In-App Messages

Receive messages about new features and system improvements directly through the application interface.



Welcome to Nobi!

Training & onboarding

Client portal

To ensure the onboarding process with our customers goes as smoothly as possible, Nobi gathers all training modules, useful reference documents, and supporting tools in a central customer portal.

Want to download this presentation or previous presentations for a colleague or reread it yourself?

[Go to the Client Portal](#)

What's next?





AI learning period

- Nobi tests camera, signal, and internet
- Nobi is trained to accurately detect falls

1

Activate learning period

Happens **automatically** when you pair a resident with a housing unit and have activated **smart monitoring**

2

Fall Detection Training

Training for staff with a fall simulation at the end

3

Nobi goes live

When everyone is informed we agree on a date to go live. From then on, the escalation procedure is active and you will be alerted of falls.

What's Next?

From initial contact to full system operation, here's the journey to integrate Nobi into your facility.



Thanks for your attention
Take care!



www.nobi.life